



Industry Support Conference
September 13, 2011 ☞ Portland, OR
Doubletree Lloyd Center Hotel (1000 NE Multnomah)

Property & Asset Management

8:00-9:00	Oregon ON Annual Meeting
9:00-9:30	Registration & Refreshments
9:30-12:00	<p><u>Building Collaboration: Resident Services and Property & Asset Management</u> <i>Joint Session with Resident Services Managers and Coordinators</i></p> <ol style="list-style-type: none"> 1. Introduction <ul style="list-style-type: none"> • 5 Important Things about Asset Management • 5 Important Things about Resident Services • 5 Important Things about Property Management 2. Agency-Specific Case Studies – Successful collaborations 3. Resident-Property Challenges <ul style="list-style-type: none"> • Payment plans • Reasonable accommodations • Lease enforcement 4. Wrap Up
12:15-1:15	<p>Lunch The Future of Fair Housing in Oregon – where we go from here Panelists to include representatives from OHCS, City of Portland, City of Eugene among others</p>
1:30-4:00	<p><u>Fair Housing & Oregon ON: Industry Standards and Best Practices</u> <i>Joint Session with Executive Directors</i> Panel: Industry experts (to be confirmed)</p>